

Privacy Policy for Edupro School Management System (ESMS)

Last Updated: 29/12/2024

1. Introduction

Welcome to the Edupro School Management System (ESMS). We respect your privacy and are committed to protecting your personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our services.

2. Information We Collect

Personal Data: This includes names, email addresses, phone numbers, and any other information you provide to us when registering for or using our services.

Usage Data: We automatically collect information about how you use our Software, including IP addresses, browser type, device information, pages viewed, and access times.

Educational Data: Information about students, teachers, classes, schedules, and academic performance that you enter into the system for educational management purposes.

3. How We Use Your Information

Service Provision: To provide, maintain, and improve our Software, including sending you necessary information about your account or educational management.

Communication: To respond to your inquiries, send newsletters, or provide support.

Analytics: To understand usage patterns and improve our service.

Legal Compliance: To comply with legal obligations, resolve disputes, and enforce our agreements.

4. Sharing of Information

Service Providers: We may share data with third parties who assist in running our services, like hosting providers or support services. These providers are bound by confidentiality obligations.

Legal Requirements: We may disclose your information where required by law or to protect the rights, property, or safety of ESMS, our users, or others.

Aggregated Data: Non-personal, aggregated data may be shared with third parties for research or marketing purposes.

5. Data Security

We employ security measures to protect your data from unauthorized access, alteration, disclosure, or destruction. However, no internet or email transmission is ever fully secure or error-free.

6. Data Retention

We retain your personal information for as long as necessary to provide you with the services, comply with legal obligations, resolve disputes, and enforce our agreements.

7. Your Rights

Access: You can request access to your personal data we hold.

Correction: You have the right to correct any inaccuracies in your data.

Deletion: You can request the deletion of your data under certain circumstances.

Portability: You can request to receive your data in a structured, commonly used format.

Please note, these rights are subject to legal restrictions and exceptions.

8. Children's Privacy

Our Software is intended for use by educational institutions managing student data. We do not knowingly collect personal information from children under 13 without parental consent, as per applicable laws like Zimbabwe. Schools are responsible for obtaining any necessary consents.

9. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

10. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

support@2quo.com